TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman Deborah Taylor Tate, Director Pat Miller, Director Ron Jones, Director



460 James Robertson Parkway Nashville, Tennessee 37243-0505

September 26, 2002

Betty Jo Wells City of Chattanooga Information Services Division Chattanooga, Tennessee 37402

RE: Request for Assignment of 311 Dialing from The City of Chattanooga (Docket No. 02-00974)

Dear Ms. Wells:

To assist the Authority in its review of the request to assign 311 service for The City of Chattanooga, you are requested to provide the following information based on the Commission's Interim Order in *The Investigations of N11 Allocations*, Docket No. 92-13892, pgs. 4 and 5 dated October 20, 1983:

- a. Financial statements for year-end 2001, interim financial statements for 2002 and projected financial statements for year-end 2003.
- b. Overall ability (technical and otherwise) to provide the service on a permanent and continuous basis;
- The rates, services and collection practices to be utilized by the service provider in providing N11 service;
- d. The extent and duration of the applicant's service to the local community included in the N11 allocation;
- Anticipated uses by the community of the proposed service; and the provider's overall experience in providing information to the community;
- f. The type of information service to be provided over N11 and its relative value to the public and local community.

Please provide the supporting documentation by September 26, 2002. If you have any questions concerning this request or need additional information, please call Patsy Fulton at 615-741-2904 ext. 193.

Jde|Werner

Telecommunications Chief